

Wastewater Treatment Plant

Operations and Maintenance Manual

Checklist for New Plants or Upgrades

Directions for the Preparation of Treatment Plant O&M Manuals

Any upgrades or new facility construction require that an Operation and Maintenance Manual be provided as part of the project and approved by the New Hampshire Department of Environmental Services according to the following rules. This checklist is specific to wastewater treatment facilities only. There is a separate checklist for pump station work.

The New Hampshire Code of Administrative rules, Chapter Env-Wq 700 Standards of Design and Construction for Sewerage and Wastewater Treatment Facilities, Part Env-Wq 708.08(a), requires that *"Operation and Maintenance Manuals providing information and guidance for day- to-day operation of the WWTP shall be submitted within 60 days following substantial completion of the construction of the WWTP"*. Part Env-Wq 708.08(b) lists, at a minimum, what should be included in an O&M manual. These rules apply to all projects, regardless of funding source.

The standard **Engineering Construction Phase Contract** for Professional Services for Treatment Works, Part I.A.2.c, requires the *"Preparation of an Operation and Maintenance Manual for approval by the DIVISION. After DIVISION approval, the ENGINEER agrees to supply four (4) sets of the completed manual to the OWNER, and an electronic version of the document for the DIVISION."*

Manual Format

The attached Treatment Plant checklist provides a preferred format in terms of chapter arrangement and structure. Consultants are encouraged to follow this format as much as possible and are directed to contact DES to suggest an alternative format, if needed, to accommodate unique treatment plant requirements. Consultants should provide draft copies to the owner as well as DES for review.

The following items address the preferred format for both draft manuals and final copies:

- The manual should be assembled using a three ring binder for ease of updating.
- Chapters should be separated with numbered tabs for ease of identification.
- Double sided pages where feasible.
- Drafts for review and approval may be submitted in paper or electronically.
- A copy of the final approved manual shall be submitted electronically. The following conditions can be used to determine how extensive the manual must be:
- For new treatment plants, the manual must address all pertinent items in the checklist.
- For a significant upgrade involving an increase in capacity or multiple new major pieces of equipment, a complete new manual may be required. Contact DES Wastewater Operations for help in determining the extent of the manual.
- For minor upgrades consisting of a limited amount of equipment, such as a new sludge dewatering system, new disinfection, new screening, etc. that have a minimal effect on the overall plant, the manual may be developed as a stand-alone manual <u>or</u> may be incorporated as an addendum into the existing O&M manual. At a minimum, the manual or addendum must include the project description, design criteria of the upgraded equipment,



system operation and control as it relates to the upgraded equipment, drawings or schematics, alarm and notification system, SCADA controls, safety as it relates to the upgraded equipment, references to manufacturers O&M manuals supplied as part of the project, and references to the existing O&M manual where appropriate.

- For any upgrades to a treatment plant that does not already have an approved O&M manual on file, regardless of the significance of the upgrades, a new O&M manual will need to be developed incorporating all of the pertinent elements listed in this checklist.
- In all cases, an up-to-date Emergency Response Plan, as outlined in Chapter 12 of the checklist, must be included in its entirety. If a site specific plan is not available, the generic DES Emergency Response Planning Guide shall be included.

Useful Links

NPDES State Water Discharge Permit Reporting of Non-Compliance / Spill ProcedureStandard Engineering Construction Phase ContractPump Station O&M Manual Review ChecklistEnv-Wq 700 Standards of Design for Construction of WWTFsDES Emergency Response Planning Guide for Wastewater Treatment Facility O&M ManualsNPDES Permit Part II Standard Conditions, April 2018

Yes	No	n/a	Item
			Table of Contents
			Chapter 1 Introduction
			1. Purpose of Manual
			Stand-alone manual or supplement / inclusion to an existing manual
			2. Project description
			New plant or upgraded components (list individual components if upgrade)
			Plant type
			Simplified schematic drawing showing plant layout
			Chapter 2 Permits and Standards
			1. Discharge permit requirements
			NPDES permit (effluent limitations table only)
			State groundwater discharge permit if applicable
			NPDES / State Water Discharge Permit Reporting of Non-Compliance / Spill Procedure
			2. Monitoring and Record Keeping
			For NPDES permits copy and insert pages 6 thru 9 of <u>NPDES Part II Standard Conditions</u> (April 2018 or most recent version) of NPDES permit to highlight Part II.C Monitoring Requirements and Part II. D. Reporting Requirements
			Chapter 3 Detailed Design Criteria
			1. General description of influent wastewater
			Service area



Yes	No	n/a	Item
			Average daily design flow
			Maximum daily flow
			Peak hour flow
			Peak instantaneous flow
			Domestic flow
			Industrial flow
			Commercial flow
			Infiltration / inflow
			Design BOD and TSS concentrations and loadings
			Septage volumes and loads
			Wastewater characterization (for nutrient removal systems)
			Number and location of pumping stations
			Individual unit process design criteria and physical data. Each unit process shall include the following:
			Unit process title
			Equipment manufacturer(s)
			Number and type of units
			Design criteria
			Appropriate unit specific information as outlined below
			Influent / intermediate / effluent pumping
			Wet well dimensions and volumes
			Level control system
			Type of pump, manufacturer & number of units
			Pump capacity GPM at TDH
			Range of GPM flow
			HP
			3. Influent and effluent flow measurement
			Type and manufacturer
			Size
			Flow range
			4. Headworks screening / comminution
			Type, manufacturer and number of units
			Screen size
			Capacity
			5. Grit removal
			Type, manufacturer & number of units
			Tank dimensions & volumes
			Type of pump, manufacturer and number of units
			Pump capacity GPM at TDH, range of flow
			6. Septage handling
			Type, manufacturer and number of units



Yes	No	n/a	Item
			Tank dimensions & volumes in gallons
			Pump capacity GPM at TDH, range of flow
			Mixing devices
			Aeration system
			7. Primary clarification
			Type, manufacturer & number of units
			Tank dimensions and volume in gallons
			Weir length, each
			Surface area, each
			Detention times @ design ADF
			Surface overflow rate @ design ADF & peak hour flow
			Sludge pump capacity GPM at TDH, range of flow
			Scum pump capacity GPM at TDH, range of flow
			Sludge/scum flow measurement
			8. Secondary or Advanced Treatment (activated sludge, IFAS, fixed film, RBC, lagoon, other)
			Type of process & number of units
			Tank dimensions and volume in gallons
			Detention time @ design ADF
			BOD loading
			Design MLSS & MLVSS concentration
			Design F/M ratio
			Design SRT
			Individual anaerobic / anoxic / aerobic compartment specifications
			Aeration requirements (SCFM or Pounds of Oxygen)
			Blowers - HP and capacity in SCFM
			Mechanical aerators - HP, oxygen transfer rate
			Mechanical mixers - HP
			Recycle pumping - type, capacity GPM at TDH, range of flow
			9. Secondary clarification
			Type, manufacturer & number of units
			Tank dimensions and volume in gallons
			Surface area, each
			Detention time @ design ADF
			Design solids loading @ ADF & peak hour flow
			Design surface overflow rate @ ADF & peak hour flow
			Weir length, each
			Design weir overflow rate @ ADF & peak hour flow
			RAS withdrawal mechanism
			RAS pump capacity GPM at TDH, range of flow and flow measurement
			WAS / scum pump capacity GPM at TDH, range of flow and flow measurement
			10. Effluent filtration or other tertiary treatment



Yes	No	n/a	ltem
			Type, manufacturer & number of units
			Design flow capacity, MGD
			Design solids loading per unit
			Design hydraulic loading per unit
			Media surface area per unit
			Tank dimensions and volumes in gallons
			Backwash requirements
			11. Disinfection - Chlorination / Dechlorination
			Number of tanks
			Tank dimensions and volumes in gallons
			Detention time @ peak hour flow
			Point of application chemical mixing type
			Chemical dose & pacing
			Chemical storage tank dimensions, volumes and containment
			Chemical metering pumps (Manufacturer and capacities (GPM or GPH)
			Chlorine residual monitoring
			12. Disinfection - Ultra-Violet Light
			Type, manufacturer & number of units
			Number of bulbs / banks
			Number of channels
			Dose requirements (Example: mJ/cm ²)
			Dose pacing
			Cleaning system
			Transmittance / intensity monitoring
			Back-up disinfection alternative if UV system fails (also discuss in Chapter 4)
			Uninterruptable power supply
			13. Post aeration system
			Type & number of units
			Final effluent D.O. limits
			Tank dimensions and volume in gallons
			Air requirements
			Number of diffusers
			Blowers - HP and capacity in SCFM
			D.O. monitoring and pacing
			14. Effluent disposal
			Surface water / groundwater
			Outfall location / GPS coordinates
			Dilution factor / receiving stream water quality classification
			7Q10
			Diffuser system
			Gravity / Pumping



Yes	No	n/a	Item
			Drip dispersal
			Spray irrigation
			Rapid infiltration basins
			15. Plant Water System
			Type, manufacturer & number of units
			GPM Capacity
			16. Chemical feed systems for nutrient removal, solids handling, odor control, alkalinity, other
			Chemical name and purpose
			Storage volumes and containment
			Metering pumps (GPM or GPH)
			Number of units
			Dose pacing
			17. Odor control
			Type, manufacturer & number of units
			Location of each unit
			18. Solids handling (storage, thickening, dewatering, stabilization)
			Anticipated sludge quantities
			Hydraulic capacity per unit
			Solids loading per unit
			Performance criteria per unit
			Sludge storage volumes
			Sludge conveyance mechanisms
			Sludge grinding mechanisms
			Sludge stabilization criteria
			19. Generator / alternate power source
			Type & manufacturer
			Fuel source and containment structure
			Fuel storage volume (Gallons)
			Fuel usage per hour (Gallons per Hour)
			Run time on a full tank (Hours)
			Fuel storage tank location(s)
			List of equipment on standby power
			20. HVAC (Heating system, air handling or conditioning units, supply/exhaust fans, unit heaters, etc.)
			Fuel
			Capacities of each unit
			Air flow / exchanges per area
			21. Fire protection and detection
			Monitoring, alarms and suppression system
			22. Other



Yes	No	n/a	Item
			Chapter 4 Detailed Unit Process Operations and Control
			1. Plant layout schematic
			2. Detailed process flow diagram
			3. Hydraulic profile
			4. For each unit process identified in Chapter 3, provide the following:
			Description and function of unit and relationship to adjacent or related units
			Location of unit(s)
			Determination of how many units to run
			Normal startup and shut down procedures
			Normal operating conditions and control settings
			Normally open/normally closed valves and gates
			Unit by-pass procedure
			Tank draining procedure
			 Anti-flotation protection for empty tanks
			 Winterization and cold weather operation
			Unit controls
			 H/O/A functions and switch locations
			SCADA controls
			Operator adjustable / non-adjustable set points
			Power supply
			Alternate or emergency operation for equipment malfunction, process upset and loss of
			power Laboratory monitoring and sampling requirements and locations
			Process control strategy
			Expected unit performance
			Operational problems and troubleshooting guides
			High flow procedures
			Operable / non-operable on generator power
			Alarm conditions
			Unit specific safety concerns and procedures (confined space?)
			Unit diagrams
			Unit process related formulas and example calculations
			Recommended spare parts
			On-line monitoring systems
			Summary troubleshooting guidance for each unit operation
			Digital pictures of equipment and controls where appropriate

DES



Yes	No	n/a	Item
			Chapter 5 Maintenance
			1. List of all manufacturer's O&M manuals supplied as part of this project
			2. Provide summaries of routine preventative maintenance activities based upon
			manufacturer's recommendations for each specific major piece of equipment (simply
			referring to the manufacturer's O&M manual will not suffice)
			Lubrication schedule and type of lubricant
			Special tools
			Valve and equipment exercising
			Summary troubleshooting guidance (for each piece of equipment)
			3. Generator
			Exercise under load & provide an exercise schedule
			Check transfer switch
			Oil and coolant specifications
			Generator log with O&M records
			4. Spare parts list (simply referring to the manufacturer's O&M manual will not suffice)
			5. Preventative maintenance program
			Existing system
			Recommended system
			Equipment numbering system
			Maintenance record system
			Computerized maintenance management
			Planning and scheduling
			6. General maintenance practices and procedures
			Mechanical maintenance
			Electrical maintenance
			Chapter 6 Safety
			1. Health hazards
			2. Recommended immunizations
			3. Sewer gas dangers & confined space entry procedure
			4. General mechanical safety
			5. General electrical safety
			6. Fire extinguishers / usage, locations and maintenance
			7. Emergency shower/eyewash stations
			8. Recommended safety equipment
			9. MSDS sheets for bulk chemicals used in plant
			10. Chemical safety
			11. Lockout / tag out procedures
			12. Hot Work permit program
			13. Electrical arc-flash program
			14. AED supplied equipment / location if any



Yes	No	n/a	Item
			Chapter 7 Alarm & Notification System
			1. General description
			2. Complete list of alarm conditions
			3. Transmission system
			4. After hours alarm notification and response
			5. Routine testing of alarm systems
			6. Loss of notification system
			Chapter 8 Electrical Systems
			1. General description
			2. Power distribution
			3. Electrical system maintenance
			4. Backup power system
			Chapter 9 SCADA Systems
			1. General SCADA system overview
			2. Computer hardware
			Туре
			Number of computers and locations
			Dedicated for SCADA or multipurpose
			Laptops
			Remote capabilities
			Maintenance and troubleshooting
			Support
			3. SCADA software
			4. Using the system
			Components being monitored inclusive of pump stations
			Telemetry devices
			System capabilities
			General operating directions
			Entering set points
			Alarms and alarm acknowledgement
			Data archiving
			Trending, graphing and report generation
			PLCs, remote terminal, local control panels, etc.
			Troubleshooting guide
			Glossary
			Example graphics screens
			System expandability
			Startup procedures
			Back-up power supply
			Loss of phone line / transmission line - discuss back-up capabilities



Yes	No	n/a	Item
			Data backup capabilities
			Authorization required to make changes
			5. SCADA system security and vulnerability
			Password protection
			Chapter 10 Staffing
			1. Engineer's recommended staffing plan with supporting documentation
			2. Grade of plant as determined by consultants NHDES .
			3. Required Certification Level for Chief Operator and Backup Operator
			Chapter 11 Utilities
			1. Contact information for all utility suppliers
			2. Location of emergency shutoff valves for natural gas, propane and water supplies
			3. Location of main disconnect for electrical feed
			4. Location and size of propane tanks
			5. Location and size of fuel oil storage tanks
			6. Communications systems (telephone, cable, radio, etc.)
			7. Location of potable water backflow devices
			Chapter 12 Emergency Response
			1. Site specific emergency response plan, OR
			2. DES Emergency Response Planning Guide
			Appendix
			1. Major equipment suppliers and contact information
			2. Valve and gate schedule
			3. Sample forms
			Laboratory
			Daily rounds
			Process control
			Solids handling
			Maintenance
			State Monthly Operations Report (MOR)
			Other forms as required