



## Public Water System Notification Card Emergency Procedures



In the event of an emergency such as flooding, power outage, tampering, contamination, or loss of key facilities:



- Implement the system’s emergency response plan and contact local first responders as necessary.
- Call the DES Drinking Water & Groundwater Bureau within 24 hours (or sooner) at:

**(603) 271-2513\***

*{It is required and DES may be able to help you obtain important resources}*



**Drinking Water & Groundwater Bureau (DWGB)  
NH Department of Environmental Services**

29 Hazen Drive, Concord, NH 03302-0095

<http://des.nh.gov/organization/divisions/water/dwgb/index.htm>



## Public Water System Notification Card Important DES Numbers (Monday - Friday, 8 a.m. to 4 p.m.)



Emergency calls to DWGB:(603) 271-2513 or (603) 271-3503\*  
Security calls to DWGB:(603) 271-7017 or above numbers\*

Other important DES numbers\*:

- Lab .....(603) 271-3445
- Spills; hazardous materials & petroleum.....(603) 271-3899
- Dam failures .....(603) 271-3406
- Toxic air releases .....(603) 271-1370
- Wastewater operations .....(603) 271-2001
- Lake issues ..... (603) 271-2248 or (603) 419-9325 (weekends)



**\*After hours, contact DES via the NH State Police at 603-223-4381  
and ask for the on-call person at DES.**



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