



Public Water System Notification Card Emergency Procedures



In the event of an emergency such as flooding, power outage, tampering, contamination, or loss of key facilities:



- Implement the system’s emergency response plan and contact local first responders as necessary.
- Call the DES Drinking Water & Groundwater Bureau within 24 hours (or sooner) at:

(603) 271-2513*

* It is required and DES may help you obtain important resources.



**Drinking Water & Groundwater Bureau (DWGB)
NH Department of Environmental Services**

29 Hazen Drive, Concord, NH 03302-0095

<http://des.nh.gov/organization/divisions/water/dwgb/index.htm>



Public Water System Notification Card Important DES Numbers (Monday - Friday, 8 a.m. to 4 p.m.)



Emergency calls to DWGB:(603) 271-2513 or (603) 271-3503*
Security calls to DWGB:(603) 271-7017 or above numbers*

Other important DES numbers*:

Lab	(603) 271-3445
Spills; petroleum	(603) 271-3644
Spills; hazardous materials	(603) 271-3899
Dam failures	(603) 271-3406
Toxic air releases	(603) 271-1370
Wastewater operations	(603) 271-2001
Lake issues	(603) 271-3414 or (603) 419-9229 (weekends)



*After hours, contact DWGB via the NH State Police at 603-271-3636 and ask for the on-call person at DES.



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